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Dialing using Caller ID patent granted to ESI

Return messages at the touch of a button

PLANO, TEXAS; NOVEMBER 28, 2007 — Continuing its tradition of innovation, ESI, a leading manufacturer of digital and IP-based business communications systems, has been awarded its eighth patent by the U.S. Patent and Trademark Office for Dialing using Caller ID. The invention allows users of ESI's communications systems to return a call using stored Caller ID data.

“We introduced this capability in 1995, so our customers have been experiencing the benefits of Dialing using Caller ID for years,” said Eric Suder, ESI's Founder and Chief Executive Officer. “ESI is honored to receive this patent and to be recognized for using Caller ID information in a unique way.”

Like other patented ESI features, Dialing using Caller ID capitalizes on how an ESI system combines telephone and voice mail capabilities under the control of a single processor. If a person calls into an ESI communications system and leaves a voice mail message, Caller ID data for the caller is stored with the voice mail message. When retrieving the voice mail message, the user needs only to press a single key to have the system automatically dial the caller. The stored Caller ID data also can be used to add the caller to a personal speed-dial list for later use.

ESI's patented Dialing from Caller ID feature is available on all current models of ESI phone systems and communications servers.

About ESI

ESI (Estech Systems, Inc.) designs and manufactures business communications systems and components. ESI's systems offer advanced technological design and extreme ease of use, yet are very cost-competitive. The product line includes ESI Communications Servers, which support both digital and IP technologies in any desired combination. ESI's business communications systems are sold through hundreds of factory-trained Certified Resellers. Founded in 1987, ESI is a rapidly

growing, privately held corporation with headquarters in Plano, Texas. Any registered trademarks or trade names mentioned herein are the property of their products' or services' respective owners. ESI communications systems are protected by various U.S. Patents, granted and pending. Product details are subject to change without notice.

For more information about ESI and its products, see www.esi-estech.com.

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