

# VIP *for Microsoft Outlook*

## Visually Integrated Phone



## VIP works in conjunction with ESI's 48-Key Phone



*If it's the VIP treatment you desire, look no further than ESI's visually integrated phone for Microsoft Outlook.*

### Familiar Interface

- Integrates with *Microsoft Outlook*
- Perfect for any business looking to manage call activity more effectively

### Call Handling

- Provides on-screen functions of the ESI Feature Phone
- Allows you to take and make calls, including easy callback to those who left voicemails
- Simplifies setting up and conducting conference calls
- Maintains a list of holding calls and their lines, allowing for easy retrieval

### Unified Messaging

- Allows you to manage voicemails and email from one single *Outlook* inbox
- Synchronizes automatically your system's voicemail
- Shows and logs Caller ID data for incoming calls
- Audio playback can be directed over a PC headset or back through your connected ESI phone
- Allows you the option to save voicemails as WAV files on your PC

### Call Logging

- Missed Call log keeps track of those who call but don't leave a voicemail, allowing you to return all missed calls
- Recycle Bin keeps track of the last 10 deleted voicemails, allowing you to restore quickly if you delete one by accident

### Contact Management

- Integrates with *Outlook* contact lists
- Synchronizes with your system's speed dial list
- Personalized contact lists allow for single-click dialing

### ESI Hardware Requirements

- VIP-compatible ESI phone system (see [www.esivx.com/VIP](http://www.esivx.com/VIP))
- Installed NSP (Network Services Processor) card
- ESI 48-Key feature phone (Digital or IP)

### Computer System Requirements

- Windows 98, 2000, ME, XP, or NT 4
- Microsoft Outlook 2000, 2002, or 2003